

1.2 Quality Policy

TC Installations are committed to understanding the needs and expectations of their customers and satisfying these needs with appropriate cost-effective solutions.

This will be achieved through the active participation of all employees in the implementation, and continual improvement of a quality management system, which complies with regulatory and statutory requirements as well as recognised Quality System Standards.

We will set trackable objectives and targets, measure and review performance and achieve a programme of continual improvement to enhance our environmental performance

The quality policy statement will be communicated to all staff within the organisation and made available to interested parties.

The structure of the Quality Management System is defined in our Quality Manual.

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.

The Organisation complies with all English and EU legislation and regulations specifically related to its business activities.

The Organisation is **BS EN ISO 9001:2015** certified and constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

We will review our policy annually within the context of our organization and if required make changes. This policy will be communicated to all internal staff and made available to interested parties

Richard Tipton **Managing Director**

Date: 31/01/2018